

Read Me First

This page applies to the HP ProCurve 10/100 Hub 12M (HP J3288A) and 24M (HP J3289A), and covers:

- Free software updates available from HP on the world wide web
- Network Management Software from Hewlett-Packard—at no additional cost!
- Using a web browser interface to manage your hub
- Troubleshooting

Free Software Updates on the World Wide Web

Hewlett-Packard periodically provides free operating system (OS) and HP TopTools for Hubs & Switches updates on the HP ProCurve website. (To load a new OS into your hub, see the *Management and Configuration Guide* you received with the hub.) To access updates, go to HP's ProCurve website at

<http://www.hp.com/go/procurve>

then:

- For hub OS updates, click on **Support** and locate the area for downloading software.
- For HP TopTools updates, click on **Products** and locate the area for downloading TopTools.

Your *Free* Ticket to Proactive Networking!

Included on a CD shipped with your hub, HP TopTools for Hubs & Switches provides breakthrough network management that gives you more network with less work. See the system requirements printed on the sleeve containing the HP TopTools CD.

Using a Web Browser to Access the Hub

You can easily access the hub using a standard web browser in a PC on your network. This lets you:

- Optimize your network uptime by using the Alert Log and other diagnostic tools.
- Configure user names, passwords, port security, and other features.

System Requirements for Accessing the Hub Through a Web Browser on Your Intranet.

Platform Entity and OS Version	Minimum	Recommended
PC Platform	90 MHz Pentium	120 MHz Pentium
HP-UX Platform (9.x or 10.x)	100 MHz	120 MHz
RAM	16 Mbytes	32 Mbytes
Screen Resolution	800 X 600	1,024 x 768
Color Count	256	65,000
Internet Browser (English-Language browser only)	PCs: <ul style="list-style-type: none">Netscape® Communicator 4.03Microsoft® Internet Explorer 4.01 sp1 UNIX: Netscape Navigator 4.03 or later	PCs: Netscape® Communicator 4.03 or later UNIX: Netscape Navigator 4.05 or later
PC Operating System	Microsoft Windows® 95 / 98 and Windows NT	
Unix® Operating System	Standard Unix® OS	

For more information, see chapter 4, "Using the HP Web Browser Interface" in the *Management and Configuration Guide* included with your hub.

Troubleshooting

Port Configuration. HP recommends that you leave the port speed configuration's **Config Mode** setting at the (default) **Auto-neg** (Auto-negotiation) setting. This allows the port to automatically adjust to the speed of the device at the other end of the link. Forcing a port to a specific speed for which the device at the other end of the link is not already configured may cause loss of link and other network problems.

Anomaly in Version N.01.00 of HP TopTools for Hubs & Switches. If you use version N.01.00 to configure thresholds on the 10/100 Hub 12M (HP J3288A) or Hub 24M (HP J3289A), you may experience anomalies in threshold reporting. This problem is corrected in release N.01.01 of HP TopTools for Hubs & Switches (available Spring 1999). See "Free Software Updates on the World Wide Web", above, for information on how to get HP TopTools updates.

Further Troubleshooting Information. See chapter 7, "Troubleshooting", in your hub's *Management and Configuration Guide*.

